

Super User Call

August 28th, 2017



Introduction

Welcome

- Today's Agenda:
 - Trainings
 - Updates
 - Reviewing the Food List
 - Trouble shooting with participants
 - How to submit UPC's
 - Questions



Healthy People. Healthy Communities.

Department of Public Health & Human Services



Trainings

- Helena training was August 22nd and 23rd
 - 16 people attended
- Next training is Great Falls the August 29th and 30th
 - FULL
 - 20 people signed up



Healthy People. Healthy Communities.

Department of Public Health & Human Services



Updates

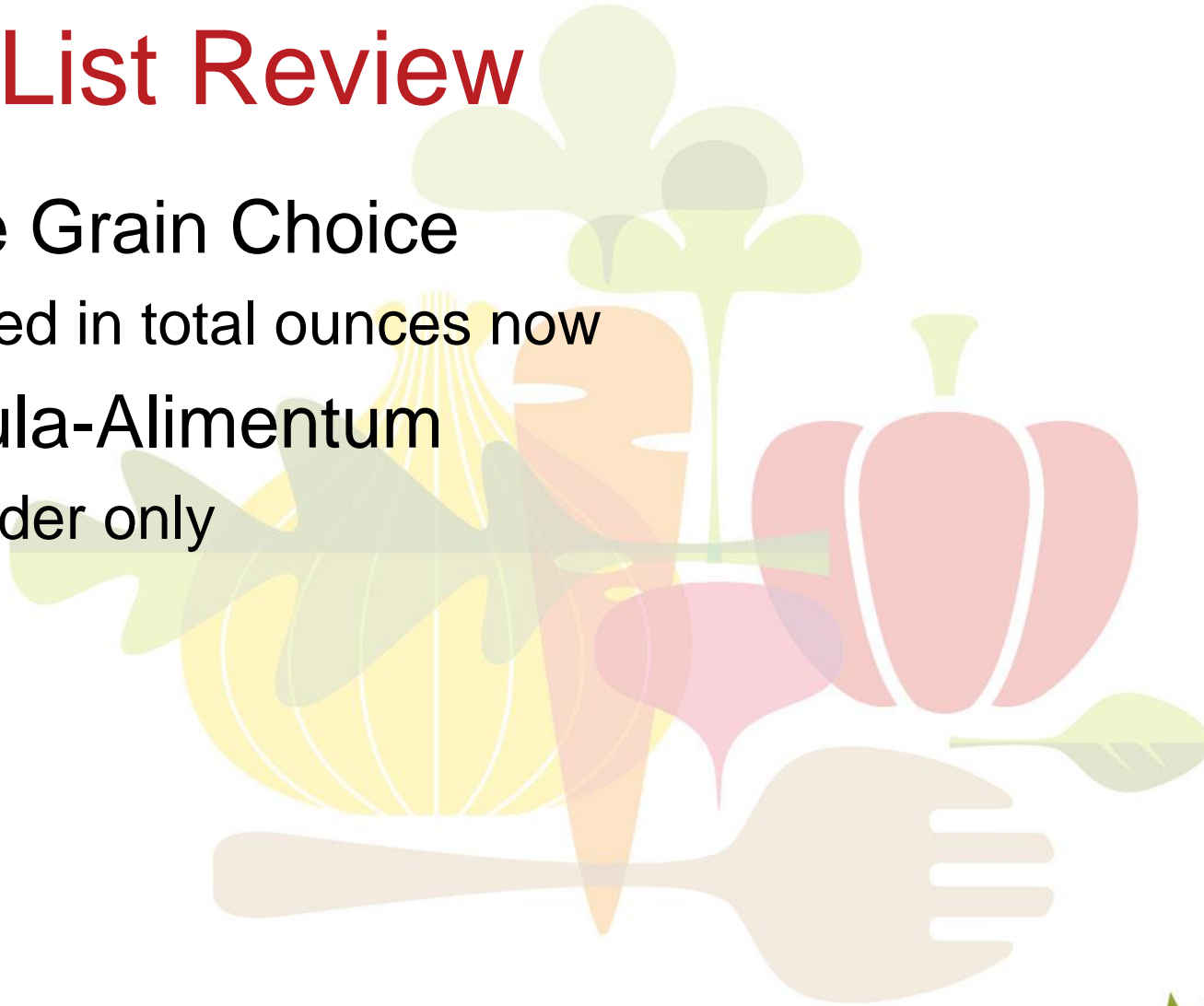
- Highlights
 - Positive feedback from participants
 - Positive feedback from local staff
- Issues
 - UPC updates/collections

Food List Review

- Baby foods (vegetables, fruits, cereal, and meats)
 - Issues in ounces now
- Legume Choice
 - Can choose what to get at the store (i.e. PB, beans)
- Milk Choice
 - Soy and 2% milks have to be issued in clinic
 - The rest, the participant can choose as long as it is the appropriate fat level

Food List Review

- Whole Grain Choice
 - Issued in total ounces now
- Formula-Alimentum
 - Powder only



Trouble Shooting with Participants

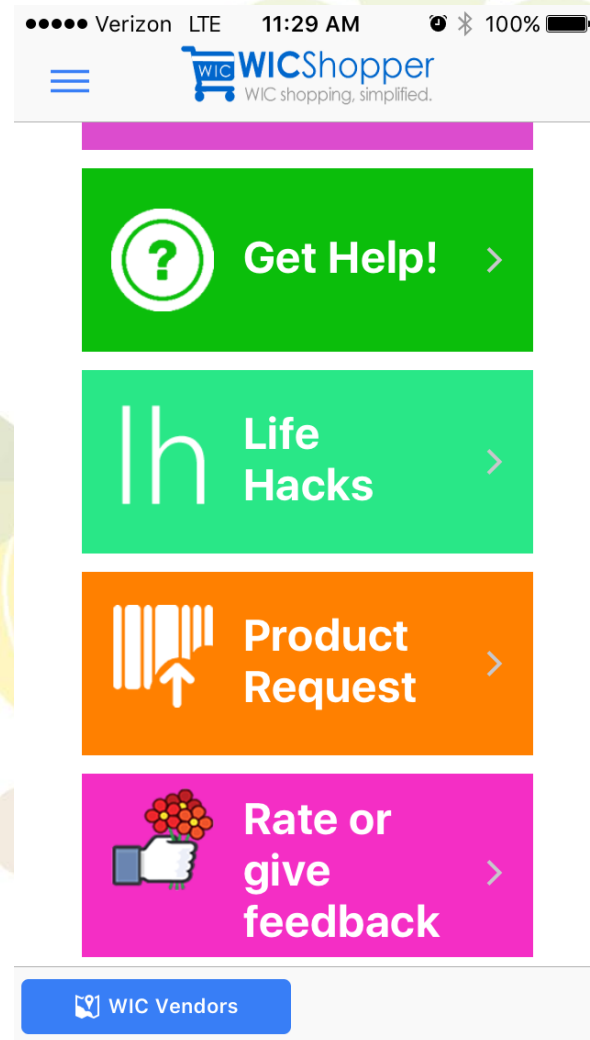
- There is required information that needs to be collected before any trouble shooting can happen
- First participants should go to you at the clinics
- If clinic staff cannot see the issue, then contact the state

*MAKE SURE YOU HAVE ALL THE INFORMATION (review form)

L3 Certs

- Purpose is final end-to-end POS testing for eWIC readiness.
- Testing normal transaction procedures, but also will test for anticipated problems.
- Coordinating with POS providers to be on-site during certifications, very effective training strategy.
- Developed strategy for L3 statewide, are staff/contractors have started.

How to Submit UPC's



How to Submit UPC's

••••• Verizon LTE 11:29 AM 100%

UPC Request Approval

Did you find a product that you believe should be approved by WIC but isn't?

You can submit that item to Montana WIC for consideration here!

Please note that image functionality is not yet enabled for Android users.

Your Information:

What is your email? *

you@email.com

What is your name? *

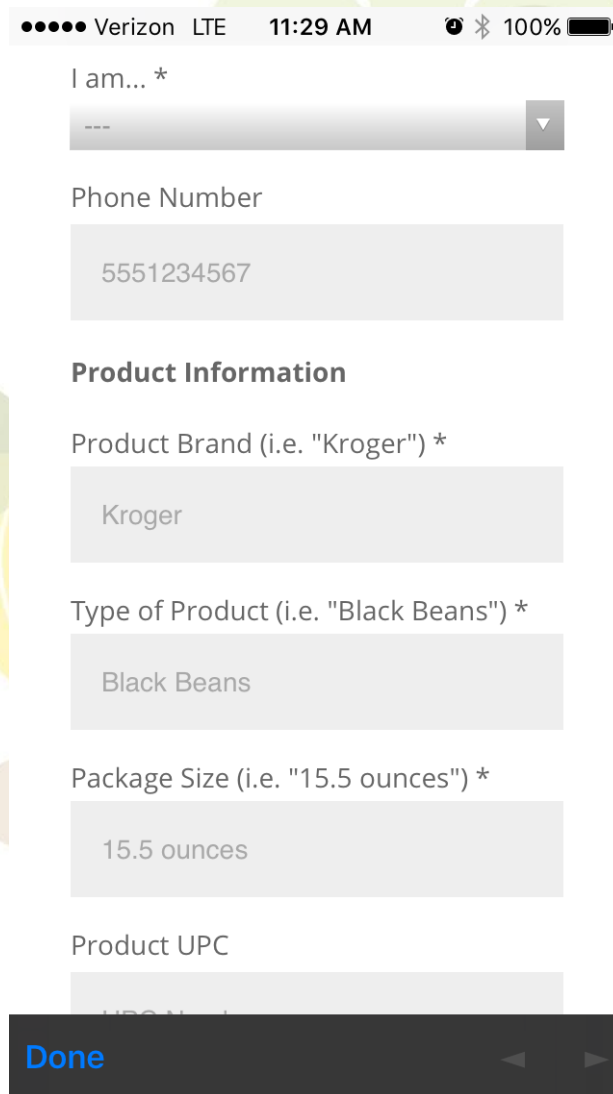
Your Name

I am *

Done



How to Submit UPC's



A screenshot of a mobile application interface for submitting UPCs. The interface is displayed on a smartphone screen with a status bar at the top showing 'Verizon LTE', '11:29 AM', and '100%' battery. The app has a white background with a light green floral pattern in the background. The form consists of several input fields and a 'Done' button at the bottom. The fields are labeled as follows:

- I am... ***: A dropdown menu with a grey bar and a downward arrow.
- Phone Number**: A text input field with the value '5551234567'.
- Product Information**: A section header in bold black text.
- Product Brand (i.e. "Kroger") ***: A text input field with the value 'Kroger'.
- Type of Product (i.e. "Black Beans") ***: A text input field with the value 'Black Beans'.
- Package Size (i.e. "15.5 ounces") ***: A text input field with the value '15.5 ounces'.
- Product UPC**: A text input field with the value '1234567890123'.

At the bottom of the screen, there is a dark grey bar with a blue 'Done' button and two grey arrows pointing left and right.



How to Submit UPC's

Verizon LTE 11:29 AM 100%

Product UPC

UPC Number

or add image of UPC (not enabled for Android):

Choose File no file selected

Image of Front Label (not enabled for Android):

Choose File no file selected

Image of Nutrition Label (not enabled for Android):

Choose File no file selected

Additional Information

Done



How to Submit UPC's



UPC Submission Form

Use this form to send UPC information to the Montana WIC Program to be considered for inclusion on the eWIC Approved Product List. Please call (406) 444-5285 if you have any questions.

UPC Code:

*Must be the complete string of digits, including any sum and/or check digits.

Product Brand & Name:

Product Type (for example cold cereal, canned corn, or fluid milk):

Product Size:

Grocer/Store where Product is Available:

Submitters Name:

Email:

Phone:

WIC requires the following images to make a complete nutritional evaluation of the product:
(Click the boxes below to upload images to the form)

Ingredient List

Nutrition Facts Panel

Send to WIC



Questions

- “I’m wondering if there will be a way to tell as items are being scanned through at the till if they are coming off of the WIC card (like a “W” or something next to the item) or if will need to be paid for separately. ”

Dates for Calls

- All calls will be at 9:00AM
- All calls will be WebEx and recorded
- Mostly the **last Monday** of the month:
 - September 25th LAST ONE!!!
 - Rollout is in 17 DAYS

